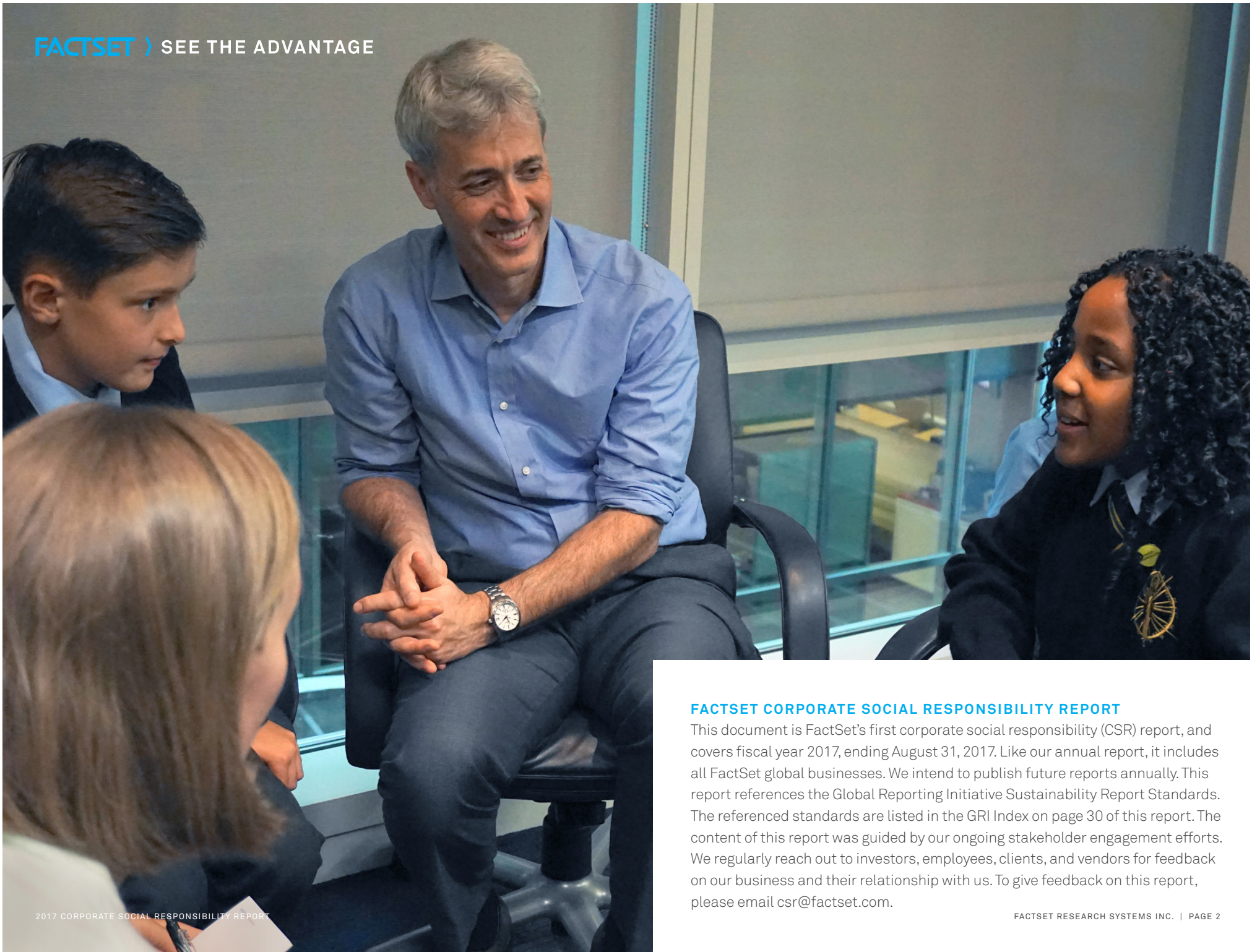




**2017**  
CORPORATE  
SOCIAL  
RESPONSIBILITY  
REPORT

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#### FACTSET CORPORATE SOCIAL RESPONSIBILITY REPORT

This document is FactSet's first corporate social responsibility (CSR) report, and covers fiscal year 2017, ending August 31, 2017. Like our annual report, it includes all FactSet global businesses. We intend to publish future reports annually. This report references the Global Reporting Initiative Sustainability Report Standards. The referenced standards are listed in the GRI Index on page 30 of this report. The content of this report was guided by our ongoing stakeholder engagement efforts. We regularly reach out to investors, employees, clients, and vendors for feedback on our business and their relationship with us. To give feedback on this report, please email [csr@factset.com](mailto:csr@factset.com).

We have always had strong corporate governance, and an industry-leading client-centric approach, and found ways to be meaningfully involved in our communities.



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FactSet turns 40 this year. Through those years our talented and dedicated team of FactSetters has built a strong record of growth by committing to providing best-in-class content, analytics, technology, and service to our clients in the financial industry.

But beyond and underneath the data and the analytics, our commitment to our clients, employees, shareholders, and communities is at the core of who we are.

Corporate Social Responsibility has long been a priority for us at FactSet. We have always had strong corporate governance and an industry-leading client-centric approach, and found ways to be meaningfully involved in our communities. Building on some of these historically strong foundations, we began to accelerate our commitments.

I spend a great deal of time traveling around the world, connecting with our employees and our investors, and listening to their concerns, ideas, and input.

One of the things that is clear is that FactSetters worldwide have a passion for making an impact. In 2017, we asked our employees to help us clarify our focus so that we could grow our commitment to diversity and inclusion, being a good corporate citizen, and creating an environment where FactSetters can have a great career for years to come.

I believe that FactSet, with our consistently strong revenue growth and increasing global footprint, has a responsibility to set a standard not just for what we do, but how we do it.

This report, our first CSR report, represents the next step in our evolution as a corporate citizen. It both highlights our recent achievements and sets a trajectory for what we hope to achieve together in the future.

A handwritten signature in black ink that reads "Phil S".

Philip Snow, Chief Executive Officer



**OUR COMMITMENT TO  
OUR CLIENTS, EMPLOYEES,  
SHAREHOLDERS, AND  
COMMUNITIES IS AT THE  
CORE OF WHO WE ARE.**

---

**DELIVERING VALUE  
TO INVESTORS**

- Sound principles of corporate governance
- Management track record
- Ethical transparent practices
- ESG product solutions and sustainable business operations

**INVESTING IN OUR PEOPLE**

- Strong values and clear mission
- Continuous learning and development
- Diverse and inclusive culture
- Employee engagement

**SERVING OUR  
CLIENTS**

- Trusted partners
- Deep industry knowledge
- Outstanding service 24/7
- Insightful analytics and unique content
- ESG investing tools
- Data security

**CREATING  
LONG-TERM  
VALUE**

**STRENGTHENING OUR COMMUNITIES**

- Global employee volunteerism and charitable giving program
- Inspiring future engineers
- Upward mobility through education
- Protecting our environment
- Alleviating food insecurity



COUNTRIES

23

YEARS IN  
OPERATION

39

EMPLOYEES

9,074

CLIENT FIRMS

5K

CLIENT  
RETENTION RATE  
FOR 15 YEARS

95%

## Our Business at a Glance

FactSet Research Systems Inc. is a global provider of integrated financial information, analytical applications, and industry-leading service for the global investment community. We deliver superior analytics, service, content, and technology to help more than 89,000 users see and seize opportunity sooner. We are committed to giving investment professionals the edge to outperform, with fresh perspectives, informed insights, and the industry-leading support of our dedicated specialists.

To learn more about FactSet: [www.factset.com](http://www.factset.com).



## ENSURING SOUND GOVERNANCE

At FactSet, we are guided by our commitment to honesty, integrity, and transparency.

SECTION



We operate in accordance with the principles of good corporate governance and with the highest ethical standards.

All employees and directors must abide by our Code of Business Conduct and Ethics, which outlines expectations for employees' interactions with clients, vendors, shareholders, management, and colleagues. Equally important, it clearly states that employees are expected to report any potential violations of the code and that there will be no retaliation for such reporting. Employees have an anonymous hotline to report suspected violations as an alternative to bringing their concerns to their managers or another FactSet employee.

All employees of the finance department, including the CFO and principal accounting officer, have an additional Financial Code of Ethics pertinent to their roles in the company. Employees and directors must acknowledge that they have read and will abide by these codes.

Both codes are available on our website at <https://investor.factset.com/investors/corporate-governance/default.aspx>.

	Independence	Members	Meetings
Full Board	78%	9	7
Audit	100%	4	6
Compensation	100%	3	8
Nominating	100%	3	2

- Separate chairman and CEO
- Headquartered in Norwalk, CT

33%

Female Directors on Our Board

9

Directors

7

Independent Directors

57

Average Director Age

8

Average Director Tenure (Years)

## Our Board of Directors is responsible for steering our course.

### GOVERNANCE

The board is led by Chairman Philip A. Hadley, with lead independent director James J. McGonigle acting as liaison between the board and the chairman. CEO Philip Snow and Mr. Hadley are the only inside directors. Three of the nine board members are female. Only independent non-employee directors sit on the board's three committees.

#### AUDIT COMMITTEE

The Audit Committee is responsible for overseeing the functioning of the accounting system and related controls, and the preparation of annual financial statements. The Audit Committee periodically meets with management and the independent accountants to review and evaluate their accounting, auditing, and financial reporting activities and responsibilities, including management's assessment of internal control over financial reporting.

#### COMPENSATION AND TALENT COMMITTEE

The Compensation and Talent Committee is responsible for assisting the board and management in all matters relating to recruiting, hiring, retention, and compensation of the company's directors, officers, and employees insofar as they require the board's oversight and approval.

#### NOMINATING AND CORPORATE GOVERNANCE COMMITTEE

The Nominating and Corporate Governance Committee is responsible for identifying qualified candidates to become board members. They determine the composition of the board and its committees, create processes to evaluate board effectiveness, and develop and implement the company's corporate governance guidelines, including orienting new directors.





## INVESTING IN OUR PEOPLE

Our people drive our success. We seek out the best talent across the globe, creating an atmosphere where they can think creatively, contribute actively, and grow professionally within high-performing teams.

# 2

SECTION



40

We empower our people to find solutions through creative technology, nurturing a dynamic learning environment and giving them the skills they need to succeed. Our workspaces are designed to ensure people have places to connect and engage with colleagues, creating a fun atmosphere built on mutual respect and teamwork.

Our culture is founded on partnership and collaboration, which is made stronger with diverse teams and an inclusive environment. We recognize and reward our successes, whether we are finding a new solution for a client or inspiring young people to become engineers.

We promote strong connections with each other and with our clients, which show in our daily interactions and decisions. For us, it is not just what we do—but how we do it—that earns us our reputation as a trusted partner for clients and a great place to work for our people.

**AS WE APPROACH OUR  
40-YEAR ANNIVERSARY, WE  
RETURN TO THE VALUES  
THAT DEFINE OUR IDENTITY  
AND OPERATIONS.**

---



## Our Values

FactSet is built on the values that have guided the company since its founding in 1978. Our founders' principles continue to drive how we do business today, and those beliefs have shaped the norms of our culture. In 2017, we invested in an engaging process to reaffirm our values.

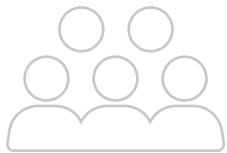
We held more than 50 focus groups for employees to share what was most important about the

FactSet experience. The project generated global enthusiasm and culminated in the rearticulating of our values and the announcement of an award to honor Mike DiChristina, our former president.

The foundation of who we are hasn't changed since FactSet was established almost 40 years ago.

## THESE FIVE PILLARS REPRESENT OUR VALUES AND OUR WAY OF DOING BUSINESS—THE FACTSET WAY.

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### WHO WE ARE

We are an inclusive community, unified by the FactSet spirit of going above and beyond. Our best ideas can come from anyone, anywhere, at any time.



### HOW WE COMPETE

Our clients see us as part of their team. We win as a team, and we celebrate our wins together.

### WHAT WE PROMISE

We continuously look ahead to advance the future of our industry. We relentlessly seek value for our clients because their success is our success.



### WHAT WE ASPIRE TO

As big as we grow, as far as our reach, and as successful as we become, we stay connected to our clients and to each other.

### HOW WE WORK

We roll up our sleeves to solve tough problems together. We learn from our successes and our failures and constantly push each other to do better.



## Learning + Development

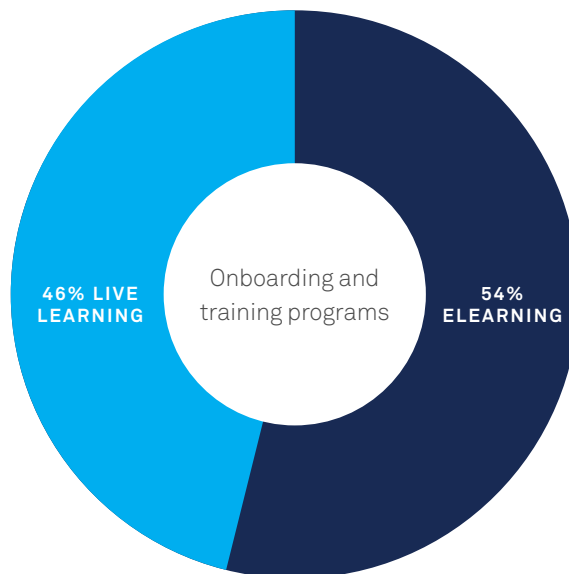
FactSet strives to be the career destination for the best and brightest. We invest in the personal and professional development of our employees so they can contribute at the highest level and have the resources to continually advance their own career goals.

From day one, we set the tone for a creative and collaborative work environment. Our robust onboarding and training programs provide new employees with knowledge and skills about our industry, clients, products, services, and technologies. Our catalog of in-person and virtual instructor-led trainings and eLearning provide employees the opportunity to grow their technical, professional, leadership, and managerial skills at all stages of their careers.

**OUR PEOPLE  
COMPLETED OVER  
432,000 HOURS OF  
TRAINING IN FY17**

### EARNING HIGH MARKS

For 30 years, we have supported employees in attaining the CFA designation. Last year, nearly 200 passed a given level, including 43 passing Level 3. There are many professional benefits of earning the CFA charter, including the impact to our clients as we develop the advanced investment knowledge base to serve their needs. The CFA designation helps employees take a deeper dive into the subject matter of our clients and the problems they are trying to solve. By understanding the variables, interplay, and various issues a decision could create, employees are better prepared to respond with an effective solution.



### OUR APPROACH TO LEARNING AND DEVELOPMENT

#### NEW HIRE

- Orientation and onboarding
- Industry, products and services, and technology overview
- In-depth, job-specific training



#### ADVANCING YOUR CAREER

- Technical and professional skills training
- Financial assistance for academic coursework
- Incentives for earning financial designations



#### TALENT DEVELOPMENT

- Leadership and management training for new and experienced managers
- Formal and informal mentoring programs





### BRIGHT IDEAS, BIG SOLUTIONS

Since 2012, hundreds of FactSet's engineers have participated in an annual 24-hour Hackathon, a dedicated time to challenge assumptions, introduce new creative ideas, and collaborate with colleagues around the globe. Working in teams on projects of their choice, FactSetters have proposed product enhancements and broadened their technical skills. The Hackathon captures FactSet's spirit of teamwork and innovation, as we continue to set the standard for world-class enterprise solutions.

We know that our best ideas can come from anyone, anywhere, at any time. In 2017, we focused on Diversity and Inclusion as a key business initiative.



## Diversity + Inclusion

Our CEO, Phil Snow, signed the CEO Action for Diversity and Inclusion Pledge, signifying the company's pledge to act on supporting an inclusive workplace. In line with our pledge, we launched "Leading Inclusively: How to Disrupt Unconscious Bias," a training course for senior managers. More than 100 managers have taken the course, and we will continue to roll out the program across the organization in 2018.

As a result of the pledge, we established a D&I Task Force to develop a detailed three-year strategy. The global D&I Task Force, which includes representatives from senior management and nearly 30 global employees, spent six months listening to employees across all regions and demographics to understand what is important to them.

From this input, we developed a strategic plan to build on our existing efforts with a commitment to measure progress.

**The strategy has action items for the following categories:**

- Leadership Commitment
- Retention and Advancement
- Recruitment
- Inclusive Culture
- Measurement

Our 2018 focus will include expanding our recruiting practices, investing in Living Our Values Communities (ERGs), creating additional sponsorship and mentoring programs, and continuing to build best practices globally.

FactSet is at the intersection between technology and finance, and women are often underrepresented in both industries. FactSet has numerous informal groups designed to support career growth for women.

**THE CEO ACTION FOR DIVERSITY AND INCLUSION PLEDGE:**

- We will continue to make our workplace a trusting place to have complex and sometimes difficult conversations about diversity and inclusion.
- We will implement and expand unconscious bias education.
- We will share best—and unsuccessful—practices with other companies.

CEO **ACTION** FOR DIVERSITY & INCLUSION



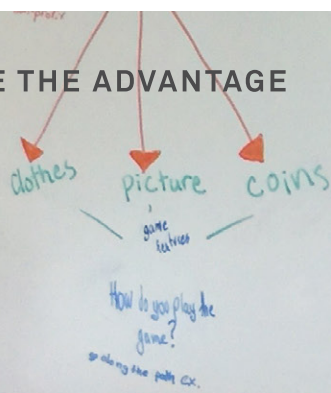
One initiative is our LeanIn Circles—small groups that encourage personal and professional goals.

In 2017, 20 female engineers attended the Grace Hopper Celebration, the world's largest gathering of women technologists. Organized by AnitaB.org (formerly known as the Anita Borg Institute), the Grace Hopper Celebration was a chance for FactSet women to learn from prominent women in technology, network across their industry, and recruit and interview prospective FactSetters. This event not only benefits our participating employees, but also aligns with our larger CSR goals to inspire the next generation of engineers.

We value all aspects of diversity and recently scored 100 on the Corporate Equality Index™, the Human Rights Campaign Foundation's national benchmarking tool on policies and practices pertaining to LGBT employees, earning the distinction of Best Place to Work for LGBT Equality.



FACTSET > SEE THE ADVANTAGE



We have a diverse global workforce and we do our utmost to foster an inclusive culture where everyone can bring their whole self to work, contribute at their maximum potential, and grow in their career.

KEY FACTS

9,074



Total Global Employees

2,493

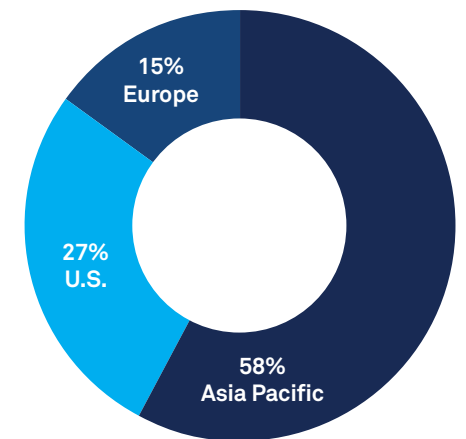
Employees in the U.S.

1,322

Employees in Europe

5,259

Employees in APAC



28.6%

Female employees in the U.S.

35.3%

Female employees globally



## Culture at FactSet

Our culture makes FactSet a regular on lists like the Fortune 100 Best Companies to Work For® and one of the Best Workplaces™ by Great Place to Work® in the UK and France. We take pride in these awards because they are earned from our employees' honest assessment in anonymous surveys\*.

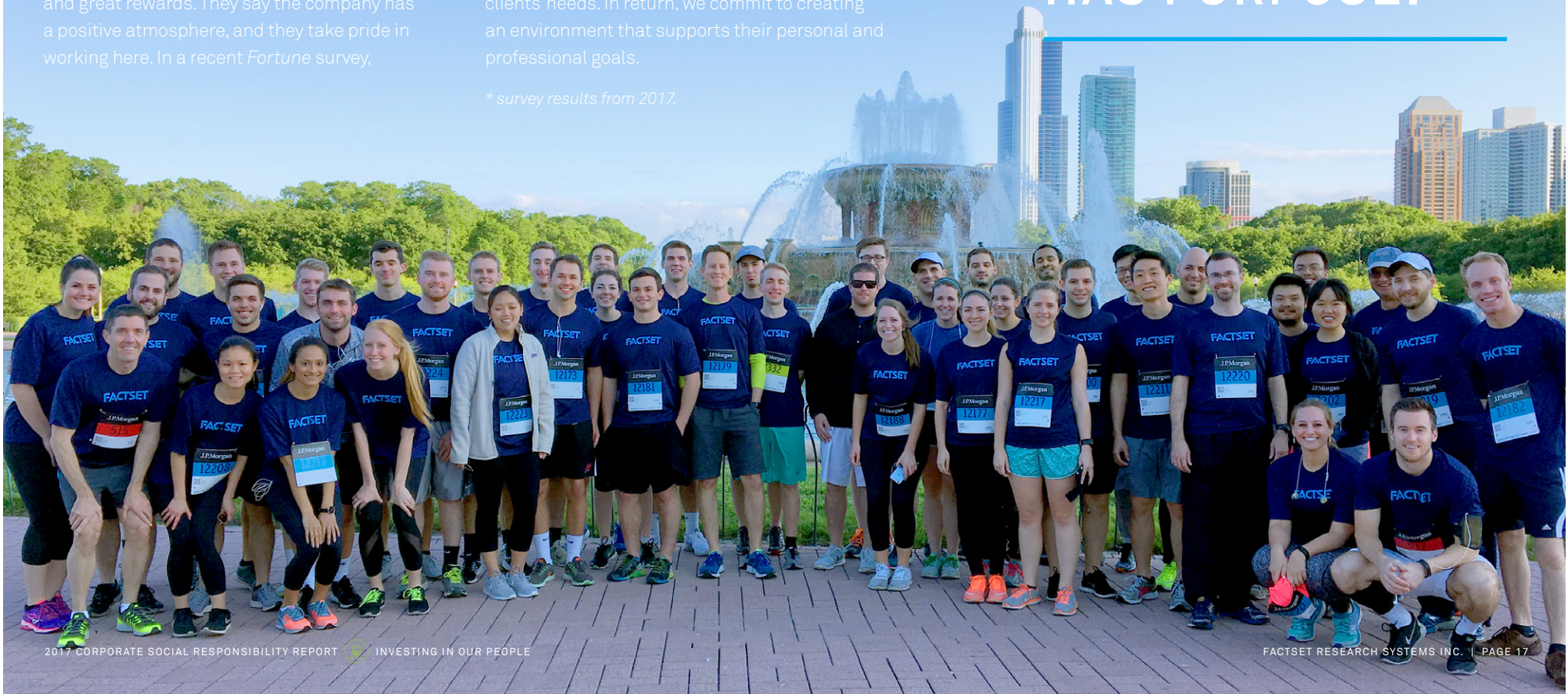
In these surveys, employees consistently say that FactSet offers them both great challenges and great rewards. They say the company has a positive atmosphere, and they take pride in working here. In a recent *Fortune* survey,

93 percent said FactSet management trusts people to do a good job without watching over their shoulders, and 92 percent noted they are given a lot of responsibility.

We want our employees to feel that their work is meaningful and has purpose. We give them a lot of responsibility early in their careers and empower them to find creative solutions that meet our clients' needs. In return, we commit to creating an environment that supports their personal and professional goals.

*\* survey results from 2017.*

**WE WANT OUR  
EMPLOYEES  
TO FEEL THAT  
THEIR WORK IS  
MEANINGFUL AND  
HAS PURPOSE.**





OUR BENEFITS

FactSetters enjoy a host of benefits that help them do their jobs better and more intelligently. While the specifics of each country's wellness programs, vacation policies, and other perks may vary, most offices offer a combination of the following, plus more:



A competitive package offering generous paid time off for personal, vacation, parental, and medical leave



Comprehensive health coverage for employees and their families, at little or no cost to employees



Discounted services at gyms and wellness facilities



Subsidized working lunch in the office Monday through Thursday



A social community involved in sports, charities, and in-office events



Certification reimbursement for eligible expenses related to the CFA, CIPM, CAIA, and FRM exams



Our volunteer program creates opportunities for cross-team collaboration and personal and professional development.





## CONNECTING TO OUR COMMUNITIES

FactSet employees have always driven our corporate social responsibility efforts, embracing volunteerism, giving, and sustainability initiatives.

We believe that by combining our financial support with the talents and energies of our employee volunteers, we can truly create positive social impact.

Giving back to our communities is an integral part of our culture. FactSet employees have always driven our corporate social responsibility efforts, embracing volunteerism, giving, and sustainability initiatives.

Fiscal year 2017 was a transformative year for us, as we dedicated resources to build on this strong grassroots foundation. We grew our global CSR team, improved technology for managing and tracking our giving and volunteering efforts, and, most importantly, worked with employees across the company to set a focused strategy that aligns with our business and unique skills.

We established a globally consistent program grounded in four Pillars of Service. We work with our nonprofit partners to develop projects within our pillars that are highly impactful for our communities and engage our employees in meaningful volunteer opportunities.

**163/16**

163 volunteer events in 16 cities

## Our Pillars of Service

### INSPIRE TOMORROW'S ENGINEERS

- Expose young people to career opportunities in computer science and engineering
- Inspire young people through mentoring experiences with our employees
- Utilize our employees' unique expertise to solve social challenges

### ELEVATE TO EDUCATE

- Develop young people with skills, competencies, and connections to transition into adulthood, including pathways into quality work, education, and training
- Teach basic literacy and math skills, business and finance knowledge, and life and employability skills

### ALLEVIATE FOOD INSECURITY

- Support local hunger relief and food organizations through annual Hunger Awareness Week lunch donation campaign
- Collect and pack food donations, prepare and donate meals, and rescue and deliver unused food to those in need

### PROTECT OUR ENVIRONMENT

- Support local organizations that maintain and restore community green spaces and improve biodiversity through removal of invasive species and planting native species
- Contribute to conservation monitoring and measurement
- Improve environmental awareness by partnering with schools and community groups



# GIVING BACK TO OUR COMMUNITIES IS AN INTEGRAL PART OF OUR CULTURE.



## INSPIRING TOMORROW'S ENGINEERS

Engineering and computer science are the backbone of our ability to innovate and create world-class technology solutions for our clients. Through our strategic volunteer partnerships, we support programs that expose young people to opportunities in the computer science and engineering fields, and engage them by helping to provide the spark that students need to become future science and technology leaders.



## HOURLY OF CODE OPENS A WORLD OF LEARNING

FactSetters visit local classrooms to teach an Hour of Code, one-hour modules designed to introduce young people to computer science, demystifying code and broadening participation in the field.



## ELEVATE TO EDUCATE

FactSet strives to be the career destination for the best and brightest, and we recognize that a strong educational background provides the foundation for a bright future. Through our community partnerships, our talented employees are helping the next generation to develop basic literacy and math skills, business and finance knowledge, and life and employability skills. Our goal is to help tomorrow's leaders pursue pathways into quality work, education, and training.



## TECHSTART MENTORING PROGRAM IN LONDON

To support future science and technology leaders in London, FactSet provides mentors to 10 young people aged 17 from local schools. Working together through a series of structured meetings over several months, the mentors support the development of professional skills so mentees are better equipped to work toward a career in technology.



**KICKSTARTING A NATIONAL PARTNERSHIP**

America SCORES seeks to inspire urban youth to lead healthy lives, be engaged students, and make a difference in the world through service. In 2018, FactSet will support the introduction of a financial literacy program to their curriculum and engage our employees in Boston, Chicago, New York, and San Francisco in fun health-related Field Day events, literacy workshops, and service learning projects with students in their local affiliates.



**ALLEVIATING FOOD INSECURITY**

FactSetters are lucky enough to get a subsidized lunch in most of our offices, so we know that proper nutrition improves performance and fuels productivity in the workplace. Our employees volunteer regularly with their local food organizations to collect and pack donations, prepare and distribute meals, and rescue and deliver unused food to those in need. During our annual Hunger Awareness Week campaign, U.S. employees can elect to donate their lunch stipend and contribute to a local food charity. In 2016, FactSetters raised over \$64,000 for local organizations.



**PLANTING SEEDLINGS FOR A HEALTHIER ENVIRONMENT AND COMMUNITY**

Twice a year, Manila employees join the De La Salle Health Science Institute’s tree-planting project in Cavite, dubbed “Bringing Kaong (Sugar Palm) Back.” Planting kaong seedlings helps to balance the ecosystem and provide livelihood for the community of farmers in Indang, Cavite, a rural region outside of Manila.





## FOCUSING ON SUSTAINABILITY

As a global business with a presence in 23 countries, we recognize that we have a responsibility to manage our own environmental impacts.

SECTION

As a client-focused company, we take seriously the investor market attention on Environmental Social Governance (ESG) performance. We approach sustainability in two ways: through our products and in our business operations.

**600K**

We avoided the use of nearly 600,000 disposable cups in 2017.

### CONNECTING OUR CLIENTS TO ESG SOLUTIONS

We know that our clients need to access information on ESG risks and opportunities to ensure they make informed decisions.

We partner with multiple leading ESG analysis providers and integrate their products into our solutions. These products and services allow our clients to access in-depth research, ratings, and analysis of environmental, social, and governance-related business practices of companies worldwide through the FactSet product.

We identified our first ESG partner in 2012 and are continually enhancing our ESG offerings.

### MAKING SUSTAINABLE CHOICES IN OUR FACILITIES

Our approach to sustainably managing our own business operations is evolving. The nature of our business means we have a relatively small environmental footprint; however, we know we can do more. We already make every effort to work with our landlords and suppliers to ensure that we go above and beyond regulatory requirements. In 2018 we will go further and work toward improved benchmarking of our environmental impact, setting ambitious targets to further limit our impact.

We integrate sustainable business practices into our operations at every opportunity. Our 1.2 million square feet of leased office space in 23

countries presents a significant opportunity to reduce our impact on the environment. One concern when leasing new space is that it meets, or preferably exceeds, our efficiency and sustainability standards. This includes both our server hosts and our office spaces.

Our data center in Piscataway, New Jersey, is in a LEED Gold certified building. The building has systems to optimize energy performance, reduce water use, and manage refrigeration efficiently. The site also has solar panels that produce 2 megawatts (MW) of power. Our Reston, Virginia data center uses variable-speed drives in its air handlers and chillers to increase efficiency and reduce electrical consumption. Diesel engines at the facility all use ultra-low sulfur diesel fuel to reduce sulfur oxide (SOX) emissions by up to 97 percent.

When we lease a new office space, our standards are high. We look for LEED-certified or the local equivalent. Since we don't own any of the spaces that we occupy, we expect landlords to actively manage their building's use of natural resources through recognized environmental management standards, such as ISO 14001. In addition, we institute our own energy conservation.

We divert as much material from our waste stream as possible. We recycle paper and, where possible, contract with waste management companies that conscientiously separate out all recyclable materials.



**NEW SINGAPORE OFFICE—A MODEL OF SUSTAINABILITY**

Our Singapore office is a model of energy efficiency, achieving 30 percent more energy savings than similar code-compliant buildings. Among the conservation facets of the building is a rainwater collection system on the roof. The rainwater is treated to eliminate any potential harm to humans or plants and then used for landscape irrigation.

The Singapore space is in Tanjong Pagar Centre, a development that incorporates the best of sustainable building practices. It has achieved the distinctions of BCA Green Mark Platinum and LEED Platinum.



# 125MWh

Solar panels have installed power capacity of 125 kWp— which will enable the building to supply over 7,000 lights per day thanks to the sun (125,810 kWh per year).

TONS OF PAPER  
RECYCLED AT HQ

8.79

WASTE DIVERTED  
FROM LANDFILL  
AT NYC OFFICE

72%

TONS OF TOTAL  
MATERIAL  
RECYCLED AT HQ

38

**TRADING IN PAPER AND PLASTIC CUPS FOR FACTSET-BRANDED MUGS IN THE PANTRIES OF OUR OFFICES WAS AN EASY WAY TO REDUCE WASTE.**

---

## Inspiring our staff to adopt sustainable behavior

Our people at FactSet care about their environment, both at a national and international level. We continue to improve our environmental management systems to allow our staff to take responsibility for their own impact in the workplace.

This year, trading in paper and plastic cups for FactSet-branded mugs in the pantries of our offices was an easy way to reduce waste. In our headquarters alone, we avoided around 78,000 cups, and we estimate (conservatively) that we will save nearly 600,000 cups a year overall. We also eliminated plastic water bottles in favor of hot/cold point of use water dispensers and reverse osmosis drinking water systems.

We have a strong culture of cross-functional collaboration in our offices, but we understand the need to minimize our business travel wherever possible. We utilize technology like Zoom Video Conferencing to conduct meetings across multiple countries and offices. Within our own supply chain, we look for products that meet third-party standards and certifications, such as the Forest Stewardship Council's Chain of Custody Certification, the Business and Institutional Furniture Manufacturers Association Certification Program, and vendors that are sustainability advocates in their industries.

Wherever possible, we also reuse and repurpose our office furniture and IT equipment, and where that is not possible, we donate our old equipment to charity.





## AWARDS AND RECOGNITION

We're proud to have been recognized for our analytical and data-driven solutions, as well as our exemplary employees, who continue to provide the industry's best service and create an exceptional workplace culture.

Winner  
Vermilion,  
A FactSet Company



RECOGNITION FOR OUR CULTURE

In FY17 we were recognized for our achievements, our culture, and our business and product by leading organizations and publications around the world.

Fortune®

BEST WORKPLACES IN FINANCIAL SERVICES AND INSURANCE

25 BEST WORKPLACES IN NEW YORK



Great Place to Work®

BEST WORKPLACES™ BY GREAT PLACE TO WORK® IN THE UK AND FRANCE



Human Rights Campaign Foundation

BEST PLACE TO WORK FOR LGBT EQUALITY

The Job Crowd

TOP 100 GRADUATE EMPLOYERS IN THE UK



Forbes Just 100 2016

JUST 100: AMERICA'S MOST JUST COMPANIES



**RECOGNITION FOR OUR BUSINESS AND PRODUCT**

**Data**

**BEST INDEX DATA PROVIDER**  
Data Management Review Awards, 2016

**BEST DATA PROVIDER, FIXED INCOME AND CREDIT**  
Fund Technology and WSL Awards, 2017

**BEST MARKET DATA PROVIDER**  
Inside Market Data Awards, 2017

**BEST DATA MANAGEMENT SOLUTIONS**  
Africa Service Providers Awards, 2016

**BEST DATA PROVIDER TO WEALTH MANAGERS**  
Wealth Briefing European Awards, 2017

**Technology + Performance**

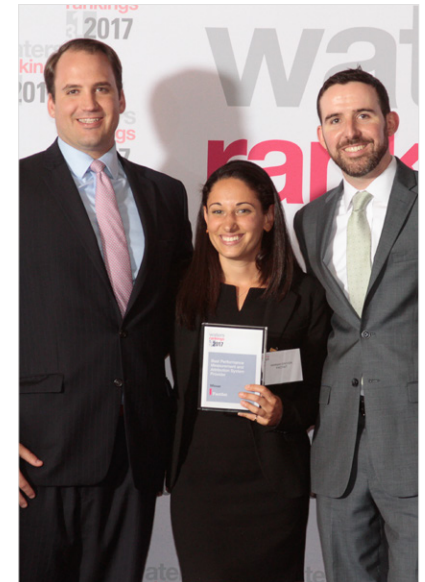
**BEST REPORTING SYSTEM PROVIDER**  
Waters Rankings, 2017

**BEST RISK MANAGEMENT TECHNOLOGY PROVIDER**  
MENA Fund Manager Services Awards, 2017

**BEST BUY SIDE EMS**  
Markets Choice Awards, 2017

**BEST PERFORMANCE MEASUREMENT SYSTEM PROVIDER**  
Waters Rankings, 2017

**BEST CLIENT REPORTING SOLUTION**  
Wealth Briefing European Awards, 2017



**PORTWARE**  
A FACTSET Trading Solution

**VERMILION**  
A FACTSET Company

**cymba technologies**  
A FACTSET Business

**BISAM**  
A FACTSET Company

**Analytics**

**LEADING PROVIDER OF ANALYTICAL TOOLS AND INTEGRATED FINANCIAL INFORMATION**  
Bond Pricing Agency Malaysia

**BEST INVESTMENT ANALYTICS**  
Goodacre, Systems in the City

**BEST DATA ANALYTICS PROVIDER**  
Inside Market Data Awards, 2017

**People**

**BEST CLIENT REPORTING SOLUTION, FTF Awards, 2017**

**BEST CLIENT SERVICES SOLUTION, FTF Awards, 2017**

**GLOBAL REPORTING INITIATIVE SUSTAINABILITY REPORT STANDARDS**

Disclosure	Description	Location
102-1	Name of the organization	Page 1
102-2	Activities, brands, products, and services	Page 5, <a href="http://www.factset.com">www.factset.com</a>
102-3	Norwalk, CT headquarters	Page 7
102-4	Location of operations	Page 5, 16, 21, 22
102-5	Ownership and legal form (add ticker to refer to Annual Report)	Annual Report
102-6	Markets served	Page 5
102-7	Scale of the organization	Annual Report
102-8	Information on employees and other workers (partial)	Page 16
102-10	Significant changes to the organization and its supply chain	Annual Report
102-14	Statement from the most senior decision-maker of the organization	Page 3
102-16	Values, principles, standards, and norms of behavior	Page 11
102-17	Mechanisms for advice and concerns about ethics	Page 7, 8
102-18	Governance structure	Page 7, 8
102-22	Composition of the highest governance body and its committees	Page 8
102-33	Chair of the highest governance body	Page 8
102-34	Nominating and selecting the highest governance body	Page 7

Disclosure	Description	Location
102-40	List of stakeholder groups	Page 3
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